



## **WARRANTY & RETURN POLICY**

FOREST DRAPERY HARDWARE  
WARRANTY, TERMS AND CONDITIONS

### **Freight/Shipping**

Order will be shipped via the most economical way. Freight charges will be added to invoice.

### **Returns**

All returns must be approved prior to returning. A 25% restocking fee will be applied. No returns accepted after 30 days of receipt of order or on custom orders.

### **Payment**

We accept Visa, Mastercard, American Express & Discover Card. Credit is available upon submittal and approval of a credit application.

### **Shortages/Damages**

Please inspect all packages upon receipt, note any loss or damage on the freight bill and immediately notify Forest Drapery Hardware. Claims must be reported within 3 business days.

### **Warranty**

Forest Drapery Tracks are warrantied for 10 years. Forest Roller Shades are warrantied for 1 year. This warranty does not apply to wear resulting from normal usage, damage from mishandling, abuse, or exposure due to climate conditions over which we have no control. No Forest products are warrantied for outdoor use. Products can be cleaned with a damp cloth. Do not use any type of cleaner or solvent.

Signature: \_\_\_\_\_ Date: \_\_\_\_\_